Limited Lifetime Warranty

Every Larrivée instrument is warranted to the original retail purchaser against defects in materials and workmanship, without time limit. Non-original owners have no rights under our policy. To ensure your rights under our warranty, please go to www.larrivee.com/owner-registration and fill out the registration form. You can also find it under “Support“ on our website.

This warranty specifically does not include wear from normal use, damage that results from abuse, neglect, accident, or from exposure of the guitar to extreme temperature or humidity conditions. Settling of the finish is considered “normal wear” and is not covered by warranty. Setup and action are not considered a warranty issue as they are a matter of personal preference.

Unauthorized repairs or alterations may void this warranty. Hardware not manufactured by Larrivée is warranted to the original manufacturer. Shipping charges to and from the authorized repair facility are the responsibility of the customer. Before shipping a guitar for warranty matters, please contact your dealer or Larrivée for a Return Authorization Number (RA). The RA form can be found by going to https://www.larrivee.com/repairs or under “Support” on our website. Guitars shipped without a return authorization number will not be accepted by the factory and returned freight collect. This warranty takes the place of any other warranty, expressed or implied. You may have other rights under local law.

Larrivée Guitars performs all warranty work in-house only. This is to ensure a professional accurate assessment can be preformed on your instrument. Larrivée Guitars will not reimburse for work done outside of our facility.

The best warranty is a careful and knowledgable owner. Please take time and read through our “Care & Maintenance” guide on our website.